



CERTIFICATE No

BG/0081IIT/0624

**WE HEREBY CERTIFY THAT THE
INFORMATION TECHNOLOGY SERVICES MANAGEMENT SYSTEM OPERATED BY**

BALKAN SERVICES LTD

Legal Head Office

31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria

Operational Site

31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

IAF 33

**The provision of maintenance and support services for ERP and Business
intelligence systems to external clients. Service Catalogue, v. 2 of 28.05.2018.**

For more specific and detailed information related to the status of the certified company,
please contact us by phone number +39 081 18233608 or by e-mail address: info@itanet.eu

FIRST ISSUE

25/05/2017

CURRENT ISSUE

14/09/2021

VALIDITY*

06/03/2020 - 14/09/2022

*Subject to adherence to the agreed ongoing audit programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.


Accreditation Manager / Claudio Reale

[International Technical Alliance I.T.A. S.r.l.](http://www.itanet.eu)

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Signatory of EA, IAF and ILAC
Mutual Recognition Agreements