



CERTIFICATE No

BG/0081IIT/0624

**WE HEREBY CERTIFY THAT THE
INFORMATION TECHNOLOGY SERVICES MANAGEMENT SYSTEM OPERATED BY**

BALKAN SERVICES LTD

Legal Head Office

31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria

Operational Site

31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2018

IAF 33

The provision of maintenance and support services for ERP and Business intelligence systems to external clients. Service Catalogue, v. 2 of 28.05.2018.

For more specific and detailed information related to the status of the certified company, please contact us by phone number +39 081 18233608 or by e-mail address: info@itanet.eu

FIRST ISSUE
25/05/2017

CURRENT ISSUE
09/09/2022

VALIDITY*
15/09/2022 - 14/09/2025

*Subject to adherence to the agreed ongoing audit programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.


Accreditation Manager / Claudio Reale

International Technical Alliance I.T.A. S.r.l.

Largo Alessandro Lala, 16 - 80125 - Naples (NA), Italy

Tel / Fax +39 081 18233608; info@itanet.eu; www.itanet.eu

P.IVA 08344581213



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Signatory of EA, IAF and ILAC
Mutual Recognition Agreements