



INTERNATIONAL
TECHNICAL ALLIANCE

CERTIFICATE No

BG/0081IT/0081

WE HEREBY CERTIFY THAT THE SERVICE MANAGEMENT SYSTEM OPERATED BY

BALKAN SERVICES LTD

Legal Head Office

31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria

Operational Site

31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria

IS IN COMPLIANCE WITH THE STANDARD

ISO/IEC 20000-1:2011

IAF 33

The provision of services for ERP, Business intelligence and CRM systems to external clients in accordance with the service catalogue.

For more specific and detailed information related to the State of the certified company, please contact us by phone number +39 081 7159115 or by e-mail address: info@itanet.eu

FIRST ISSUE

25/05/2017

CURRENT ISSUE

11/07/2018

EXPIRY DATE*

24/05/2020

*Subject to adherence to the agreed ongoing audit programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.

Accreditation No. 012/2017 - 25/05/2017

www.itanet.eu - info@itanet.eu - www.itanet.eu

Viale Maria Bakunin, 41/43 - 80125 - Napoli (NA), Italia

Tel / Fax +39 081 7159115 info@itanet.eu www.itanet.eu

P.IVA 08344581213