



**CERTIFICATE No**

**BG/0081IIT/0535**

**WE HEREBY CERTIFY THAT THE INFORMATION TECHNOLOGY SERVICES MANAGEMENT  
SYSTEM OPERATED BY**

**BALKAN SERVICES LTD**

**Legal Head Office**

**31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria**

**Operational Site**

**31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria**

**IS IN COMPLIANCE WITH THE STANDARD**

**ISO/IEC 20000-1:2018**

**IAF 33**

**The provision of services for ERP and Business intelligence systems to external clients in  
accordance with the Service Catalogue, v. 2 of 28.05.2018.**

For more specific and detailed information related to the status of the certified company,  
please contact us by phone number +39 081 18233608 or by e-mail address: [info@itanet.eu](mailto:info@itanet.eu)

FIRST ISSUE

**25/05/2017**

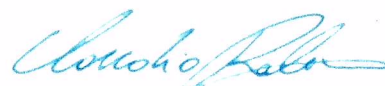
CURRENT ISSUE

**06/03/2020**

EXPIRY DATE\*

**05/03/2023**

\*Subject to adherence to the agreed ongoing audit programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.



**Accreditation Manager / Claudio Reale**

[International Technical Alliance I.T.A. S.r.l.](#)

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Mutual Recognition Agreements*