



INTERNATIONAL
TECHNICAL ALLIANCE

CERTIFICATE No

BG/0081IQ/0499

WE HEREBY CERTIFY THAT THE QUALITY MANAGEMENT SYSTEM OPERATED BY

BALKAN SERVICES LTD

Legal Head Office

31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria

Operational Site

31, Ekzarh Yosif Str., 1000 Sofia, Bulgaria

IS IN COMPLIANCE WITH THE STANDARD

ISO 9001:2015

IAF 33; 29; 35; 37

Delivery, implementation and support of business software: Business Intelligence, ERP, CRM, financial consolidation and planning; Development and implementation of its own software products; Integration of software systems; Specialized training and practical courses for management of business software, strategic management, customer relationships, build a structure of key indicators of the company, financial consolidation and planning; Business analysis and business advice to companies; Preparation of RFP for clients; Complete preparation and maintenance of an IT strategy by customer, IT audit; Service and maintenance of hardware and peripherals, selling laptops, assembly and maintenance of the PC and server systems; Preparation, management and participation of EU-funded projects in operational and educational programs of the European Commission in the field of information technology and services.

For more specific and detailed information related to the status of the certified company, please contact us by phone number +39 081 18233608 or by e-mail address: info@itanet.eu

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15/09/2016

CURRENT ISSUE

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EXPIRY DATE*

14/09/2022

*Subject to adherence to the agreed ongoing audit programme, successful endorsement of certification following each audit and compliance with the terms and conditions of certification.

Accreditation Manager / Claudio Reale

[International Technical Alliance I.T.A. S.r.l.](http://www.itanet.eu)

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